Surrey Local Flood Risk Management Strategy - Action Plan

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Objective		Actions	organisation	Timescales
1. To make it easier for risk management authorities to work together	1.1	The partnership board will continue to meet regularly to enable collaboration across risk management authorities. Its work plan will be publicised and when required sub-groups will be formed to lead on particular tasks	Lead local flood authority (LLFA) and partnership board	Quarterly
	1.2	The lead local flood authority will lead on ensuring there are regular meetings of all Surrey risk management authorities. Meetings may include provision of training as required	LLFA	Twice a year
	1.3	Work will continue on GIS mapping of key data, which will be made accessible to all risk management authorities. Early priorities include the flooding asset risk register	LLFA	Ongoing
	1.4	Existing information on flood risk will be compiled on Surrey-i to ensure ease of access for risk management authorities	LLFA	Priority action 2013/14
	1.5	The lead local flood authority will continue to develop training for planning authorities on sustainable drainage systems, the consenting role and other required topics. Production of maps indicating the suitability of locations for appropriate sustainable drainage systems across the county	LLFA	Longer term 2013/16
	1.6	Ensure that existing surface water and groundwater flood risk data is available for updates to district and borough strategic flood risk assessments and to improve the consideration of local flood risk issues in site allocation decisions and individual planning permissions	Sustainable drainage systems approving body (SAB) and LLFA	Longer term 2013/16
	1.7	Work to achieve greater involvement of water companies with the planning process	District and borough councils, county planning authority and water companies	Priority action 2013/14
2. To clarify roles and responsibilities of all stakeholders	2.1	The lead local flood authority will undertake general communication activities on the roles and responsibilities of risk management authorities, landowners and riparian owners. This includes production and targeted promotion of a Surrey riparian owners leaflet based on the Environment Agency template and developed in partnership	LLFA and partnership board	Priority action 2013/14

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	2.2	Work is currently underway to identify land ownership of ditches adjacent to the highway. This is a complex task. In areas of the county this is being carried out in collaboration with other risk management authorities and communities. Over time this work will be extended to cover non-highway ditches in known flood risk areas	LLFA and other risk management authorities	Longer term 2013/16	
	2.3	Work is needed to ensure consistency of approach during a flood incident. The initial priority is the experience of callers reporting issues to risk management authorities and to ensure information gets to the appropriate authority	LLFA and other risk management authorities	Priority action 2013/14	
3. To provide a clear overview of levels of risk throughout the county, to enable wider understanding of those risks	3.1	The lead local flood authority will identify and record the flood risk associated with pluvial, watercourse, groundwater & drainage assets flooding	LLFA	Priority action 2013/14	
	3.2	The lead local flood authority will analyse the relationship between pluvial, watercourse, groundwater & drainage asset flooding with fluvial flooding and develop a prioritised strategy to flood risk management in the county	Partnership board	Priority action 2013/14	
	3.3	Closer working between communities and maintenance teams will be encouraged in order to collect local knowledge on issues such as land ownership and maintenance	LLFA lead	Ongoing	
	3.4	The lead local flood authority will continue to highlight the importance of residents and businesses reporting flood incidents in order to help build up knowledge. This will include promotion of schemes such as the online reporting form for past incidents	LLFA	Ongoing	
	3.5	To develop a strategic overview, the partnership board will receive regular updates on the flooding asset risk register, designated structures and investigation reports	Partnership board	Ongoing	
	3.6	The lead local flood authority will where it can, record on GIS, arterial drainage systems (ie Rive, Moneypit, Blackwater Valley Route etc) associated with flood risk and develop long term maintenance regimes for the assets in these systems	LLFA	Ongoing	
	3.7	The lead local flood authority will record on GIS any converted watercourses that it encounters associated with flood risk	LLFA	Ongoing	

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4. To consider flooding issues at		The partnership board will consider issues at a catchment level, informed by multi-agency data. Areas where multiple risk categories coincide will be identified and investigated further		Priority action	
a catchment level	4.1	if required	Partnership board	2013/14 6	
	4.2	The partnership board will encourage the development of bids for funding that consider cross border issues	Partnership board and risk management authorities	Priority action 2013/14	
	4.3	Where appropriate, joint updates of strategic flood risk assessments will be considered	District and borough councils	Ongoing	
5. To reflect and action concerns of residents and businesses	5.1	Communication activities will focus on areas where residents and businesses have highlighted they need further information. This includes increased promotion of the work that is carried out to address flooding within the county and information on how maintenance work is prioritised	All risk management authorities	Priority action 2013/14	
	5.2	Better use will be made of the Surrey wetspot database to inform the soakaway-cleaning regime	LLFA	Priority action 2013/14	
	5.3	Local authorities, through the partnership board, will explore greater coordination of operations when works require traffic management. This could mean combining drain clearance with other works	LLFA and district and borough councils	Longer term 2013/16	
	5.4	Findings from surface water management plans will be reported to maintenance regimes	LLFA	Priority action 2013/14	
	5.5	To continue to analyse and develop a more targeted approach to gully clearing is being used, which is based on silt levels	LLFA/ Kier	Priority action 2013/14	
	5.6	District and borough councils are exploring additional maintenance approaches. This includes community payback and community maintenance days	District and borough councils	Priority action 2013/14	
	5.7	In partnership, we will develop a Surrey sustainable drainage systems approving body which is fully integrated with the local planning system	LLFA, with county planning authority, and district and borough council input	Preparatory work in 2013- 14 for when relevant legislation is commenced	
	5.8	Production of local sustainable drainage systems design and adoption guidance	Sustainable drainage systems approving body (SAB)	Preparatory work in 2013/14 for when relevant legislation is commenced (likely to be October 2014)	

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6. To provide a robust approach to the prioritisation of spending on the different types of schemes intended to reduce flood risk	6.1	Small scale surface water investigations will be carried out in smaller communities that have experienced surface water flooding incidents. The partnership board will prioritise these studies. The Surrey wetspot database is being revised to include frequency of flooding in its prioritisation methodology	LLFA and partnership board	Priority action 2013/14
	6.2	Through the partnership board additional support and training will be provided to district and borough councils on the national funding process	LLFA	Priority action 2013/14
	6.3	The partnership board will support production of an annual programme of bids for Defra funding. This will take into account the holistic picture of risk countywide	Partnership board	Ongoing
	6.4	The partnership board will develop a good understanding of the areas within Surrey that have highest eligibility for national funding	All risk management authorities through partnership board	Ongoing
	6.5	Risk management authorities recognise that at a local level, smaller scale solutions are often more fundable. Enabling cost effective works such as property level protection will also be a priority	Partnership board	Ongoing
	6.6	Risk management authorities will explore relevant sources of additional funding. This includes developer contributions and growth point funding	All risk management authorities	Ongoing
	6.7	Work is required to explore the potential for contributions from business in areas that would benefit from works	All risk management authorities	Longer term 2013/16
	6.8	Where appropriate, flood risk management measures will be included in infrastructure delivery plans in order to be eligible for Community Infrastructure Levy funding	District and borough councils	Ongoing
7. To highlight how land and property owners, communities, residents and businesses can help manage risk	7.1	The lead local flood authority will lead on communications activities to raise awareness of surface water flood risk. This will include practical promotion of activities residents and businesses can undertake such as rainwater harvesting. Also to communicate the approaches used by successful community groups	LLFA and district and borough councils	Priority action 2013/14

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	7.2	Local authorities will seek to facilitate the formation of groups where appropriate. This includes providing groups with information, maps and encouraging them to work collaboratively with maintenance teams	LLFA, Environment Agency and district and borough councils	Priority action 2013/14	
	7.3	We will continue raising awareness in areas at highest risk of fluvial flooding. This includes promotion of flood warnings, flood plans and property level protection. This will need to take account of the needs of diverse communities	Environment Agency, LLFA, district and borough councils	Ongoing	
	7.4	Community flood and emergency plan advice to be provided to communities interested in developing an understanding of flooding in their local area	Environment Agency and Surrey's Local Resilience Forum	Ongoing	
8. To ensure environmental consequences and opportunities are taken into account in the design & implementation of any proposed flood risk management measures	8.1	The Strategic Environmental Assessment process for the annual action plan will provide a clear account of the environmental risks and opportunities for environmental gain that are associated with options being considered	LLFA and Environment Agency	Priority action 2013/14	
	8.2	Where flood risk management schemes listed in the annual action plan would require planning permission (either alone or as part of a wider development proposal) the need for Environmental Impact Assessment (EIA) and/ or Habitat Regulations Assessment (HRA) will be established early in the development of the scheme	LLFA and Environment Agency	Priority action 2013/14	
	8.3	We will further our understanding of water quality issues during investigations and the consenting process. We will check our operations, to see if anything is restricting a 'good' status. Each of the schemes in the action plan (and future iterations) will be subject to assessment to determine compliance with the Water Framework Directive. Surrey County Council will update its information on flood events that had significant harmful consequences for the environment and cultural heritage. As the county planning authority the council will also require submission of Water Framework Directive compliance assessments in planning applications, where advised by the Environment Agency that it is required. The Environment Agency will also work with farmers to improve land drainage, which may also reduce diffuse poliution from their land	LLFA and Environment Agency	Ongoing	

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